



March 24, 2020

The Honorable Roy Cooper
Governor, State of North Carolina
North Carolina Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301

Re: State of North Carolina HVAC Industry and COVID-19

Dear Governor Cooper,

As you confront the challenges surrounding the spread of COVID-19 and contemplate whether to mandate "shelter in place" or impose other restrictions on regular business operations, I request that you consider the essential services that HVAC and other professionals provide to support the ongoing operation and safety of state owned and private facilities.

Such essential services include the installation, repair and maintenance of critical building systems such as fire and life safety, comfort heating and cooling, process heating and cooling, access control, and others. In addition, please note that many of the buildings we serve constitute critical infrastructure, including healthcare, pharmaceutical and other critical manufacturing, energy, food production and distribution, financial services, information technology, and communications.

To help limit the spread of COVID-19, we have implemented flexible work policies and are encouraging our office staff to work remotely, where possible. In addition, we have implemented enhanced jobsite procedures which meet or exceed CDC and OSHA standards, to ensure the health and safety of our field staff, our customers and the public.

North Carolina citizens are depending on hospitals, retirement communities, grocery stores, and pharmacies to remain operational, and HVAC service is vital to their ongoing operations. With the high level of importance of HVAC services to support critical infrastructure, the low risk nature of HVAC services relative to the virus, and our long-standing heavy emphasis and professional experience implementing health and safety protections for workers and the public, we urge you to recognize HVAC services as essential services that must be continued during this exceptional time.

Sincerely,

A handwritten signature in black ink that reads "Jim Brady".

Jim Brady
President and Chief Executive Officer

Your Comfort. Our Promise.